**Software Quality Assurance Engineer**

# Summary

After four years as an active duty soldier in the Army as a financial professional, I started a career in the IT Industry beginning of this year. Mentored, trained, and motivated others in both hostile and friendly locations while representing the United States in transactions with foreign locals. Transformed into a dedicated passion towards the Software Industry. Quality Assurance certified and a student at Southern Methodist University for full stack developer, graduating February 2019. Worked on two projects as a backend Software Automation Quality Engineer. Also, have a hands-on experience with Selenium Webdriver to automate.  HTML5, CSS3, JavaScript, jQuery, Node.js, Java, Express.js, React.js, Database Theory, Bookshelf.js, MongoDB, MySQL, Command Line, and Git are some topics I will be certified by February, 2019.

# Technical Skills

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| * Manual and Automated Testing | * Scrum and Agile Methodologies |
| * Test Plans, Cases and Scripts * Java * Maven * TestNG Framework * SonarQube * Casperjs | * Atlassian JIRA Suite Tools * Code coverage-JaCoCo * Continuous Integration Tool: Jenkins * Confluence * Mindmup * Selenium |

# Experience

## Bridge360

**Quality Assurance Engineer**  **March,** **2018 – Present**

* Analyze tests for multiple projects during SDLC, providing in-person and remote support on a complex project requiring independent research and problem resolution.
* Create and maintain up-to-date detailed technical documentation in Confluence.
* Create and report the daily test metrics to the upper management.

**United States Army**

**Digital Training Management Technician**

**U.S Army, Fort Hood, Texas                                                  Feb, 2016- Feb, 2018**

* Responsible for maintaining an online portfolio of personnel to ensure the commander receives the most accurate company information resulting in 100% training compliance.
* Built an internal tracking system for 29 soldiers to ensure all mandatory trainings were tracked.
* Supervised the work of office, administrative, or customer service employees to ensure adherence to quality standards, deadlines, and proper procedures, correcting errors or problems.
* Single handedly created a standard operating procedure to be used as training material for other technicians.

**Disbursing Teller**

**U.S Army, Iraq- Kuwait                              July, 2016-March, 2017**

* Completed and recorded cash-handling transactions including foreign currency transactions.
* Balanced currency, coin, and checks in cash drawers at ends of shifts and calculated daily transactions, using computers, calculators, and cash counting machines.
* Assisted vendors and customers with great accuracy and quality service.
* Physically transferred cash totaling >$500,000 to different locations in Iraq.

**Accounts Payable**

**U.S Army, Iraq- Kuwait                            July, 2016-March, 2017**

* Operated Government accounting software to record, store, and analyze financial transactions.
* Checked figures and documents for correct entry, mathematical accuracy, and proper codes.
* Worked closely with Federal Reserve Bank and complied with federal, state, and company policies, procedures, and regulations.

**Facility Management Officer**

**U.S Army, Iraq- Kuwait                                               October, 2016-March, 2017**

* Processed work orders to Directorate of Public Works (DPW) to ensure worksite facility maintenance.
* Followed up with the DPW on all maintenance work orders and kept the facility safe to work for all the soldiers.

**Customer Service Representative/ Processing Clerk                                  July, 2015-July, 2016**

**U.S Army, Fort Hood, Texas**

* Kept records of customer interactions or transactions, recorded details of inquiries, complaints, or comments, and documented actions are taken.
* Resolved customer complaints and answered customers' questions regarding policies and procedures and verified problem resolutions were properly implemented.

**Special Action/ Debt Management Clerk                July, 2014-July, 2015**

**U.S Army, Yongsan, Korea**

* Arranged installments for debt payments and established repayment schedules based on customer’s financial situation for >5,000 customers.
* Investigated activities of institutions to enforce regulations and ensure the legality of transactions, operations, and financial solvency.
* Interviewed clients to determine their current income, expenses, insurance coverage, tax status, financial objectives, risk tolerance, or other information needed to develop a financial plan.

**Education**

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| Southern Methodist University                Certification, Full Stack Development Veterans4Quality | February, 2019                                                              February, 2018 |

Certificate of Completion, Software Quality Assurance Testing

**Department of Defense** October, 2017

DOD Financial Management Certification

|  |  |
| --- | --- |
| University of Central Oklahoma | Fall, 2013 |

Bachelor of Science, Accounting

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| Oklahoma City Community College | Fall, 2010 |

Associates Degree in Business

**Awards**

Vice President’s list. Oklahoma City Community College (Fall 2010, Spring 2010, Fall 2009)

The Army Achievement Medal 2014(1),2015(2),2017(2)

The Good Conduct Medal (2017)

Army Commendation Medal (2017) (2018)